

Job Done ...

This spring, I contacted Christina to give me a quote and opinion on some things needing attention in my house. I showed her what I felt was structural damage in my front porch. She immediately contacted Jerry, her master carpenter/plumber, who agreed that there was structural issues with the porch. I was given a quote and the work was started shortly afterward as Jerry had expressed his concern over what may be hiding behind. Jerry and his apprentice worked together to almost completely demolish the porch and rebuild it over the summer. Every day I was greeted with smiles and a positive attitude from both workers and it made for a very good workplace atmosphere. Jerry really gave me the feeling that he would be able to manage and explain any deficiency that he found. He gave me lots of notice to arrange for other tradesmen as well. As I was interested in the work, I spent a lot of time with the guys and learned a lot about what I should have and what was missing or damaged in my porch.

We did have workplace visits from Christina and all workplace safety precautions and barriers were utilized over the length of the project. There were delays but not because of Christina or her workforce. It was either the weather or waiting on materials. Looking back now that everything is done and its starting to turn cold, I can really appreciate the improvements. Until this point I was really happy with the way it looks but now I feel I'm really getting my money's worth.

Christina was also able to juggle other smaller jobs for me during this same time period and one job was so difficult, I had already been turned down by 2 other tradesmen. Jerry was able to do it quickly and with a great result. He is not afraid to take on a difficult job and give you a result that is more than you expected.

During the summer, we did experience some hitches. I don't feel that anything that we dealt with was unusual for what was going on and when I did bring up concerns with Christina, she always handled the issues and myself with professionalism and respect. It was very obvious to me that her number one priority was ensuring that I was happy with the end result of having Christina's Home and Garden do the work. I appreciate having someone like Christina that I can trust and that I have a history with. She will work with me and adjust to changes well. During those prickly times, its nice to know that I can depend on her wanting to work things out that is best for everyone.

Lenore Lotecki